

GRG Professional Services

We build document automation, AI and bespoke software for UK accountancy, FinTech, insurance and public-sector organisations.

24+

years in document-heavy, regulated environments

200+

projects delivered

Since 2007

certified Tungsten/Kofax specialists

AWS

Select Tier Partner; products on AWS & Azure marketplaces

WHO WE ARE

GRG Professional Services is an independent UK consultancy, established in 2016, specialising in document automation, intelligent workflow and bespoke systems. We turn document-heavy, manual back-office operations into automated, AI-driven, audit-ready workflows. Delivery is senior-led throughout, with our own development team and partner teams chosen to fit each project.

WHAT WE DO

- **Document Automation & AI:** AI-driven capture, extraction and classification, powered by Caelum, the engine we developed, and AWS AI services.
- **Tungsten/Kofax Modernisation:** upgrades, migrations, custom export connectors, workflow agents and Communications Manager builds.
- **Bespoke Workflow & Back-Office Systems:** end-to-end serverless builds on AWS, including AI agents.
- **Cloud & Serverless Engineering:** secure, scalable architecture and cloud cost optimisation.

PRODUCTS WE'VE BUILT

- **Caelum AI:** financial document extraction, on the AWS and Azure marketplaces and in production across client builds.
- **Capto.cloud:** bookkeeping automation for UK accountants, built on Caelum. Invoices, receipts and statements become coded, publish-ready transactions in Xero and QuickBooks, inside a full practice platform.
- **PaperBolt PDF Tools:** merge, split, compress and convert, on the Microsoft Azure Marketplace.

WHY GRG

- Senior people on every engagement: the people who scope the work design and build it.
- Certified Tungsten/Kofax specialists and AWS-certified solutions architects.
- We build and run our own products, so we advise from experience.

ACCREDITATIONS

AWS Select Tier Partner · AWS Certified Solutions Architect – Associate · AWS Certified Cloud Practitioner · TOGAF 9.1 · PRINCE2 Practitioner · Tungsten/Kofax: TotalAgility, Capture, Transformation Modules (KTM), Network Server (KCNS)

SECTORS

Accountancy & FinTech · Insurance · Banking & financial services · Public sector

SELECTED WORK

- **A UK cloud accounting platform:** Caelum processes ~100,000 documents a month at 99.5% accuracy, cutting average turnaround from 4 hours to ~5 seconds. A legacy database migration removed a £6,000-a-year AWS support cost.
- **A UK accountancy outsourcer:** an AI agent runs quote-to-cash end to end, from new prospect to proposal, engagement letter and recurring invoice in QuickBooks and Xero. A multi-step manual process now takes minutes.
- **Unilever Away From Home (with Omne Agency):** My Professional Rewards, a serverless AWS loyalty platform for ~30,000 customers and ~250,000 invoices a year. Invoice validation went from months to seconds.
- **Tungsten/Kofax:** Communications Manager builds for Daimler Truck Financial Services, Atlas Copco, Goudse and Co-op Insurance; Kofax Capture upgrades for Liberty Insurance and Permanent TSB.

CLIENT FEEDBACK

"We are delighted with the solution that GRG Professional Services delivered. Their expertise and professionalism were invaluable."

Jemma Grainge, Incentive Account Director, Omne Agency

"His big expertise with Kofax KCM was very helpful to fulfill the individual requirements of our markets."

Sandra Toth, Product Owner, Output Document Management, Daimler Truck Financial Services